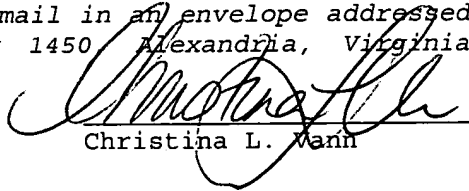




IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#10/a
W. Lamm
PATENT
6/5/03

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to Commissioner of Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on May 21, 2003.


Christina L. Vann

Applicant : Henry C. Yuen
Application No. : 09/449,887
Filed : November 30, 1999
Title : SMART AGENT BASED ON HABIT,
STATISTICAL INFERENCE AND
PSYCHO-DEMOGRAPHIC PROFILING
Grp./Div. : 2776
Examiner : SRIVASTAVA, Vivek
Docket No. : 36524/RRT/I148

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Technology Center 2100

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450


Post Office Box 7068
Pasadena, CA 91109-7068
May 21, 2003

Commissioner:

In response to the Office action of March 27, 2003, Applicants respectfully request that the above-identified patent application be amended as follows:

In the Claims:

Please amend claims 1, 2, 29, 30, 35, 39, and 42 as follows:


1. (Amended) A method of determining a profile of a user based on statistical data and psycho-demographic information about the user, the method comprising the steps of: